

(12) INTERNATIONAL APPLICATION PUBLISHED UNDER THE PATENT COOPERATION TREATY (PCT)

(19) World Intellectual Property Organization International Bureau



(43) International Publication Date
21 May 2004 (21.05.2004)

PCT

(10) International Publication Number
WO 2004/042640 A1

(51) International Patent Classification⁷: **G06F 017/60**

(21) International Application Number:
PCT/AU2003/001473

(22) International Filing Date:
6 November 2003 (06.11.2003)

(25) Filing Language: English

(26) Publication Language: English

(30) Priority Data:
2002952510 6 November 2002 (06.11.2002) AU
60/424,859 8 November 2002 (08.11.2002) US
2003901924 22 April 2003 (22.04.2003) AU
2003901926 22 April 2003 (22.04.2003) AU

(71) Applicant and

(72) Inventor: LOVISA, Noel, William [AU/AU]; 2 Dianella Court, Annandale, Townsville, Queensland 4814 (AU).

(74) Agents: COWLE, Anthony, John et al.; Level 10, 10 Barrack Street, Sydney, New South Wales 2000 (AU).

(81) Designated States (*national*): AE, AG, AL, AM, AT, AU, AZ, BA, BB, BG, BR, BW, BY, BZ, CA, CH, CN, CO, CR, CU, CZ, DE, DK, DM, DZ, EC, EE, EG, ES, FI, GB, GD, GE, GH, GM, HR, HU, ID, IL, IN, IS, JP, KE, KG, KP, KR, KZ, LC, LK, LR, LS, LT, LU, LV, MA, MD, MG, MK, MN, MW, MX, MZ, NI, NO, NZ, OM, PG, PH, PL, PT, RO, RU, SC, SD, SE, SG, SK, SL, SY, TJ, TM, TN, TR, TT, TZ, UA, UG, US, UZ, VC, VN, YU, ZA, ZM, ZW.

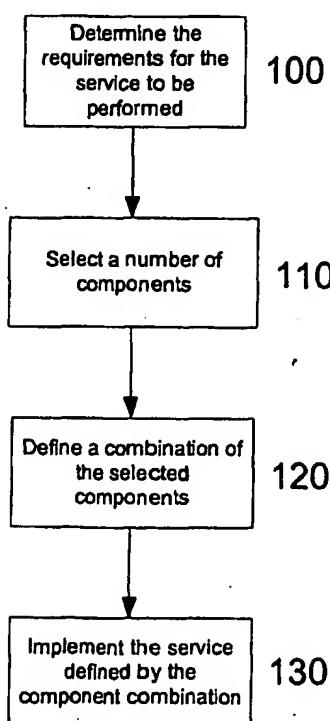
(84) Designated States (*regional*): ARIPO patent (BW, GH, GM, KE, LS, MW, MZ, SD, SL, SZ, TZ, UG, ZM, ZW), Eurasian patent (AM, AZ, BY, KG, KZ, MD, RU, TJ, TM), European patent (AT, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GR, HU, IE, IT, LU, MC, NL, PT, RO, SE, SI, SK, TR), OAPI patent (BF, BJ, CF, CG, CI, CM, GA, GN, GQ, GW, ML, MR, NE, SN, TD, TG).

Published:

— with international search report

For two-letter codes and other abbreviations, refer to the "Guidance Notes on Codes and Abbreviations" appearing at the beginning of each regular issue of the PCT Gazette.

(54) Title: SERVICE IMPLEMENTATION



(57) Abstract: The present invention provides a method of allowing a user to obtain a service using a processing system. The method utilises components each of which corresponds to a respective service portion provided by a respective entity. The method includes causing the processing system to determine a combination of components defining a sequence of service portions, in accordance with input commands received from the user. The processing system then implements the components in accordance with the component combination, thereby causing the sequence of service portions to be performed, such that the desired service to be performed.